

Enabling better outcomes at lower costs

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Global Dynamics in Healthcare





The Transformation Implies Multiple Challenges for Healthcare Providers



SIEMENS ...

Healthineers

Our Purpose is to Make Healthcare Providers Succeed





Author | Department Page 4 | Unrestricted © Siemens Healthcare GmbH, 2017 Who We Are





AdvaMedDX, "A Policy Primer on Diagnostics", June 2011, page 3
Siemens AG, "Sustainability Information 2016", page 8
Siemens AG, "Sustainable healthcare strategy - Indicators in fiscal 2014", page 3-4





Our Innovations -120 Years Track Record

2015 Wide-angle image 2009 acquisition breast Outcomes Multi-. tomosvnthesis modality Enterprise 2006 3D imaging 2014 Services Diagnostic network Cloud-based 2005 analyzer network: 2011 First integrating teamplay 1999 four tech-Dual Source First integrated. Costs nologies CT scanner simultaneous First in one system whole-body intuitive 1983 MRI and PET medical IT 2008 First Siemens platform Advanced MRI scanner from Robotic-Therapies Röntgen Siemens assisted angiography 1901 system 2001 Nobel prize winners (Physics + Medicine) 2014 First 1998 Molecular PET/CT "Free breathing" Diagnostics system from CT scanning First Siemens 1982 Digital with dual X-ray Siemens track-based Health sources & detectors First laboratory 1975 Services acridinium automation 2008 First 1967 ester based system Siemens chemilumin-Digital First CT scanner 1957 escence radiography, real-time immunowireless flat ultrasound Fully 1956 2016 1896 assays synoo panel scanner automated CLINISTIX -Liquid biopsy detector A1-10 Industrially discrete 2012 drv chemistrv manufacchemistry testing for Wireless 2016 tured X-rav analyzer for glucose in transducers appliance for Lab diagnostics solution whole blood urine for ultrasound for immunoassay and medical or serum clinical chemistry: diagnostics Atellica[™] Solution¹ 2015 First Twin Robotic X-ray scanner for enhanced patient care and productivity Future

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1) System under FDA review. Not available for sale. Any features listed are part of the development design goals. Future availability cannot be guaranteed Page 7 | Unrestricted © S

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Engineering Success – With Broadest and Deepest Portfolio



Computed Tomography, Magnetic Resonance Imaging, Molecular Imaging, Radiography & Fluoroscopy, Imaging IT	Undisputed market leader in diagnostic imaging	We support to raise
Advanced Therapies Cardiology, Interventional Radiology, Radiation Oncology, Surgery	Empowering innovative therapy concepts	clinical
Ultrasound Cardiology, Radiology	Versatility and functionality across clinical questions	
Laboratory Diagnostics Immunoassay, Chemistry, Hematology, Hemostasis, Specialty Testing, Automatio IT and Services, Molecular Diagnostics ¹	Delivering clinical and workflow excellence	operational efficiency
Point of Care Blood Gas, Diabetes Urinalysis, Coagulation, Cardiology	Lab-accurate, actionable, timely results at the point of care	financial profitability
Services System Services, Education, Enterprise Services, Digital Services	Transformative services to maximize opportunities and minimize risks	
1) Insubstad within Dusiness Function Strategy 8 Inc.	wation	Author Department

1) Incubated within Business Function Strategy & Innovation Image courtesy Diagnostic Imaging: CMRR, Minneapolis, MGH, Boston Image courtesy Advanced Therapies: IHU Strasbourg, France Author | Department Page 8 | Unrestricted © Siemens Healthcare GmbH, 2017

Our Diagnostic Imaging Portfolio - Pushing clinical boundaries





cases with reliable consistency

of up to 10, with no loss in image quality

Providing the ability to monitor and adjust treatments earlier by accurately measuring even small differences

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with less retakes and downtimes Compressed Sensing²: Accelerating MRI acquisition at a factor

1) This product is not commercially available in all countries.

Due to regulatory reasons its future availability cannot be guaranteed. Please contact your local Siemens organization for further details. 2) This product is pending 510(k) clearance and is not yet commercially available in the US.

SOMATOM go.Up²: Bringing routine CT and profitability together

Our Diagnostic Imaging Portfolio – Pushing clinical boundaries





1) *syngo*.via can be used as a standalone device or together with a variety of *syngo*.via-based software options, which are medical devices in their own right. *syngo*.via is not yet commercially available in all countries. Due to regulatory reasons, its future availability cannot be guaranteed. Please contact your local Siemens organization for further information.

Our Advanced Therapies Portfolio - Improving outcomes in therapy



Enhance stent visualization in real-time with image quality tools

Estimate tumor response by evaluating initial tumor blood volume and it's decrease due to embolization

Adding valuable information

on tissue properties

Lung cancer:

One-stop needle localization and minimally invasive resection of small pulmonary nodules



Our Ultrasound Portfolio – Enhancing operational efficiency





ACUSON S Family HELX™ Evolution with Touch Control



- Intuitive, user-focused technologies that promote streamlined processes for improved exam quality with less effort
- Crisp and clear images to make the first diagnosis the right one
- Investment protection with an upgradeable ultrasound architecture that addresses evolving needs

ACUSON NX[™] Series



- Advanced workflow solutions for consistent, accurate results even in the most active clinical settings
- Adaptable tools for enhanced clarity across a wide range of applications
- Versatile ultrasound platform built to grow as needs evolve

ACUSON Freestyle™ Series



- World's first wireless ultrasound solution, redefining ultrasound access in the interventional suite and at the point of care
- Scalable configurations to promote automated workflow, clear visualization and faster access to the ultrasound procedure
- Consistently focused image from near to far field, with a simplified workflow obtained by a single user

ACUSON S2000[™] ABVS¹ HELX[™] Evolution with Touch Control



- Reduced intra-operator variability in breast practice
- Views of the anatomical coronal plane for a more holistic and intuitive view of the global breast architecture
- Hands-free acquisition to produce consistent and reproducible results

Our Laboratory Diagnostics Portfolio – Serving laboratories of any size



Largest number of installed Track-based Automation Systems¹⁾

1) Worldwide In Vitro Diagnostic Laboratory Automation Market Review, 2015 data. Report generated by independent research company in June 2016. Author | Department Page 13 | Unrestricted © Siemens Healthcare GmbH, 2017

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Our Point of Care Portfolio – Giving full control over POCT program



The challenges of POC testing



Dozens of sites



Hundreds of instruments



Thousands of operators

The Point of Care Ecosystem[™] Solution

Provides full control over our customers' testing environment



Our Point of Care Portfolio – Providing end-to-end ecosystem solutions



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1) Product availability varies by country.

Entering the Field of Molecular Services – Pursued through NEO New Oncology AG





Third-generation cancer genome diagnostics



FFPE (tissue)



Cytology (cells)



Blood

Clinical routine sample



NEO analysis to detect all therapeutically relevant genomic alterations in one sample

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Medical report including therapeutic options and information on available clinical trials

Reliable identification and interpretation of all therapy-relevant genomic alterations with only one tissue/blood sample

For research use only. Not for use in diagnostic procedures. Not for sale in the US.

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Healthineers With High-Quality Products and Service Unified Aiming at ... system > 8,500 Proactive. operations Net Promote real-time monitoring¹ service supports engineers globally run departments system 24/7 availabilitv² 100% +100% > 1,600 best utilize application **Systematic** department specialists NPS focus. globally ≈50.000 resources 59% 24h evaluations in 56% surveys / year 53% spare part 48% 47%³ delivery time in 46%³ reduce errors 98% of cases 2016 2010 2011 2012 2013 2014 2015 1) Guardian™ Author | Department

Engineering Success –

2) In countries where available

3) Imaging only

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Innovations Transforming Departments



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Pioneering Healthcare

Services Transforming Systems



Our Technology – The Nervous System for Healthcare Providers



1) AdvaMedDX, "A Policy Primer on Diagnostics", June 2011, page 3

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Pioneering Healthcare – Through Digital Services



Imaging IT

syngo Enterprise Imaging IT *syngo* Departmental Imaging IT

Teleradiology Services

cosystem

and

Reading Marketplace Interpretation Services Teleradiology Platforms Command Centers

Population Health Management

Performance Management Clinical Care Management Patient Engagement & Monitoring Infrastructure Clinical Data & Workflow Integration

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Pioneering Healthcare – Through Enterprise Services



Enterprise Transformation and Advisory Services

Facility Design Services Performance Improvement Services Transformation Services

Enterprise Operations as a Service

Asset Management Services Staffing and Capacity Services Managed Departmental Services

ata

Services Transforming Systems





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Together People Transforming the Industry



Our People – Engineers. Pioneers. Passionate for Healthcare.



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Together – A Unique Network to Transform the Industry



latest research activities & results

Gives access

to ...

deep market insights

operational experience

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customers

> Direct presence in

> 600,000 installed systems

Together – We are Where You are

North America

Latin America

Western Africa

Central Europe,

Asia Pacific

North East Asia

Headquarter Major manufacturing/engineering sites

Figures as of August 2016

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What if you could provide optimal care while weathering a storm?

Computed Tomography & Imaging IT

Children's Hospital of Alabama Birmingham, Alabama, USA

"I realized that night that through technology and our wonderful employees that we would make it through anything."

Karen Nide, Diagnostic Radiology Manager

Challenge

Provide optimal emergency care and quick diagnosis in a 3-day span of tornado storms

Healthcare engineering

- Siemens CT passed the stress test of scanning 151 patients' head, neck, chest, abdomen and pelvis in one night
- PACS system made images available at multiple locations at the same time, allowing for fast and efficient reading and reporting

Value contribution

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What if you could reduce the door-to-needle time to 20 minutes?

Computed Tomography & Consulting

Helsinki University Hospital Helsinki, Finland

"Industry could and should have more role to help distribute optimal information about stroke care and helping international stroke organizations to do the same."

Professor Markku Kaste, MD

Challenge

Reduce long-term hospitalization and institutional care

Healthineers

Healthcare engineering

of life for stroke patients

- Joint analysis and change of processes to better connect the ambulance services with the emergency department and the latter with the neurological department
- Move of the CT system to the emergency department to shorten distances and save precious time
- Therapeutic lysis can be performed immediately while the patient is still in CT

Value contribution

in the period from 2004 to 2014

25% Ø20min 14.4 mio € Reduction of stroke mortality from 30 to 25 percent Door-to-needle time Savings in chronic care costs in 2007

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What if you could achieve maximum accuracy for the smallest patients?

Magnetic Resonance Imaging & Molecular Imaging

University Hospital Leipzig Leipzig, Germany

"If simultaneous MR and PET examinations show that the patient will not respond to a treatment, the patient does not have to undergo a useless treatment that would only be a strain on him or her, and the plan can shift to a different treatment instead."

Professor Henryk Barthel, MD, Assistant Medical Director, Nuclear Medicine Department

MR scanning has not been established as safe for imaging fetuses and infants less than two years of age.

The responsible physician must evaluate the benefits of the MR examination compared to those of other imaging procedures;

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many variables exist (e.g. hospital size, case mix, level of IT adoption) there can be no guarantee that other customers will achieve the same results.

Challenge

Accuracy of treatment guidance in oncology, specif. for pediatric patients

Healthcare engineering

Hybrid imaging (MR-PET):

- combined morphological and functional information
- minimal radiation exposure
- less time and resource efforts

Value contribution

High efforts: 2 scans and 2 sedations needed

Keeping position as leader in science and research

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What if you could improve the life expectancy of liver cancer patients?

University of Texas MD Anderson Cancer Center, Houston, Texas, USA

"While TACE has been around for decades, the recent improvements in intra-procedural imaging have given us the necessary anatomic information to be more targeted and therefore more aggressive with treating liver cancers ."

Michael J. Wallace, MD, Interventional Radiologist (*5/15/1966 + 5/31/2016)

Challenge

Healthineers

Fight liver tumors that are extremely dangerous, with a very poor long-term prognosis for patients

Healthcare engineering

• Liver tumors can be treated accurately and safely with transarterial chemoembolization (TACE) by precisely guiding the catheter using *syngo* DynaCT

Value contribution

Better understanding of the extent and characteristics of the tumor

Ø 10 mths

Increased life expectancy of liver cancer patients

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What if you could reduce complications in spinal surgery below 0.2%?

Shonan Fujisawa Tokushukai Hospital Fujisawa, Japan

"Our system was the world's first system specialized for spine – great for public relations! We realized that even if the system is used solely for the spine surgeries, it can pay off."

Dr. Sohei Ebara, Vice President and Director of the Spine and Scoliosis Center

Challenge

Speed up surgeries and recovery Reduce side effects caused by misplacement of screws

Avoid patient dissatisfaction and damaged reputation due to secondary operations

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Healthineers

Healthcare engineering

- High-end imaging in the OR with Artis zeego enables improved workflows and more complex procedures for minimally invasive and open spine surgery
- Less invasive procedures can lead to faster operations, faster recovery, and a reduced number of secondary surgeries and complications

Value contribution

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What if you could perform LAA closures without general anesthesia?

Centro Hospitalar Vila Nova de Gaia Espinho, Portugal

"Using AcuNav V, the interventions only need vascular access – the patient is sedated, and neither general anesthesia nor intubation is needed. This fact decreases the periprocedural patient risk."

Vasco da Gama Ribeiro, MD, Head of the department for Hemodynamics

Challenge

LAA closure is a challenging intervention requiring TEE guidance and anesthesia

Healthcare engineering

Reduce additional staff in the interventional suite

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Avoid prolonged length of stay

Real-time volume intracardiac echocardiography (ICE) imaging eliminates the need for anesthesia, thereby providing safer and more efficient procedures.

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What if you could increase test volume by 20% with no additional staff?

National Health Service (NHS) Tayside Dundee, UK

"Siemens looked at our processes, looked at what we were trying to achieve, then – working with our staff – they helped us design the laboratory."

Bill Bartlett, PhD, Joint Clinical Director of Diagnostics

Challenge

Integrate three labs into one

Free laboratory staff to focus on higher value tasks

Provide higher level of service for area hospitals and physician practices

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Healthcare engineering

- Consolidation of formerly separated core lab disciplines onto a single automation solution
- Use of data-driven decision making and Siemens consultative expertise to determine the optimal track layout, mix of instruments, and workflow
- Intelligently automated workflows that can handle routine and emergency testing on one track

Value contribution

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What if you could reallocate 40% of your lab staff while improving outcomes?

Laboratory Diagnostics

Hospital Clinic de Barcelona Barcelona, Spain

"Now all the analytical processes, from the loading to the discarding of samples, have been connected to the track. Our technicians only need to load samples to Aptio[®] Automation. It saves time and reduces biological risk and the probability of errors."

Dr. Jose Luis Bedini, Head of Core Lab

Challenge

Counter lack of qualified laboratory staff

Reduce errors inherent in manual processing

iability

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Healthcare engineering

- Automate all diagnostic testing, as well as pre- and post-analytical processes, while consolidating STAT and routine hemostasis on the same system
- Connecting 16 analyzers and integrating more than 350 assays across clinical chemistry, immunoassay, hematology and coagulation

Value contribution

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What if you could increase sample volume by 12% and reduce TAT?

Laboratory Diagnostics

North Memorial Health Care Robbinsdale, Minnesota, USA

"Our relationship with Siemens is priceless. They understand what our needs are and what our mission is and our vision and how they fit into it. We couldn't ask for more."

Adam Grau, Manager Business Development and Sales

Challenge

Improve efficiency and turnaround time for all testing

Healthcare engineering

- Workflow analysis to optimize track design, menu balance, and load balance
- Project management and implementation of Aptio[®] Automation, CentraLink[™] Data Management System, Refrigerated Storage Module
- Post-implementation workflow optimization, training, technical services and support

Value contribution

-19%

Basic Metabolic Panel (BMP) TAT decreased from 32 to 26 minutes

Troponin TAT reduced to 29 minutes, meeting TAT window 97% of the time

-17%

Standardization

Maintain guality

of results consistently

Reference laboratory sample volume increased

+12%

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Increase revenue-producing reference services that rival much bigger healthcare system

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What if you could be faster and more precise at the same time?

Laboratory Diagnostics

Santa Casa Hospital Porto Alegre, Brazil

"On top of an increased output, we have much more detailed analyses."

Dr. Carlos Franco Voegeli, Head of laboratory

Challenge

Analyze more specimens in less time

ns Decrease turnaround time of laboratory results

Process Efficiency

Healthcare engineering

Installation of laboratory automation and data management solutions

- ADVIA[®] WorkCell[®] Automation Solution
- CentraLinkTM Data Management System

Value contribution

50%

Increase in test volume

Human errors in laboratory

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Patient Outcome

Optimize the accuracy

of analyses

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What if you could achieve STAT turnaround times of 11.8 minutes?

Laboratory Diagnostics & Consulting

Laboratory Sciences of Arizona, USA a subsidiary of Banner Health

"Siemens and Laboratory Sciences of Arizona have had a long and positive partnership, [...] They are always there to help. That builds trust."

Mary Acedo, Senior Administrative Director of the Clinical Laboratory at Banner Baywood

Challenge

Growing number of patients in observation status in the ER lead to an increase in STAT tests

Healthcare engineering

Workforce

Support optimal utilization

of workforce and staff

satisfaction

- Optimization of testing menus
- Rescheduling of quality control and maintenance activities
- Reagent server reconfiguration

Value contribution

Ø 11.8 min 4.2 miles

STAT turnaround times/14.7 min. analytical testing turnaround times.¹

Annual reduction in unnecessary steps in the lab.

Banner Baywood received accreditation as Chest Pain Center.

1) Does not include pre-analytical and post-analytical time

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Meet requirements for Accreditation for Cardiovascular Excellence

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What if you could assess liver fibrosis in a non-invasive way?

Laboratory Diagnostics & Ultrasound

Hospital Clinic Barcelona (HCB) Barcelona, Spain

"We already had a very good partnership with Siemens, which paved the way for further projects including new diagnostic methods for better managing liver disease, colon and breast cancer, and the prevention of sudden cardiac death."

Josep Campistol, MD, CEO of HCB

Challenge

HCB wants to stay at the forefront of clinical research

Accurate, timely staging of liver fibrosis for appropriate treatment Financial Performance

Healthineers

Avoid costly and resource intense testing

Healthcare engineering

Joint research project on non-invasive diagnostic methods for liver fibrosis, combining

- Lab test based on a set of blood biomarkers
- Acoustic Radiation Force Impulse (ARFI) Imaging, an ultrasound technology providing information on the complete organ

Value contribution

100%

Avoided biopsies

-96%/-18%

>90%/~99%

Mortality reduction for Hepatitis C by 96%, for Advanced Liver Disease by 18% Cost effectiveness at > 90% for Hepatitis C and 99% for Advanced Liver Disease

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What if your physician office could reduce efforts and costs?

Massachusetts General Hospital Boston, Massachusetts, USA

"The economic benefits of POCT may be realized in both fee-for-service and global payment environments."

J. Benjamin Crocker, et al. Am J Clin Pathol, Nov 2014; 42:640-646

Challenge

Ordering laboratory tests after a primary care visit requires follow-up calls with the patient

Healthcare engineering

Ordering laboratory tests after a primary care visit may require revisits by the patient

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Tendency to order unnecessary tests for physician and patient convenience

Implementing Point of Care laboratory testing in the primary care practice allowed to reduce turnaround time and improve operational efficiency

Value contribution

-89%/85%

-61% -21% Follow-up calls /follow-up letters Tests ordered per patient Revisits

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What if you could speed up diagnosis and enhance diagnostic accuracy at the same time?

Point of Care Testing & Molecular Imaging

Floyd Medical Center Rome, Georgia, USA

"We anticipate the approaching changes and have put in place the necessary measures for improvements."

Alison Land, Vice President

Challenge

Achieve gold standard of 90 minutes door-to-balloon time

Healthcare engineering

Emergency department equipped with

- Dimension[®] EXL[™] 200 Integrated Chemistry System STAT lab
- Symbia S with IQ SPECT cardiac software

Value contribution

instead of 27

Process Efficiency

Quickly identify patients with

Acute Coronary Syndrome

Decrease in readmission rates for heart attack and heart failure

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Financial Performance

for patients with chest pain

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What if you could drastically reduce system downtime?

Ruijin Hospital Shanghai, China

"Before, in the case of failure, we had to first identify what the problem was, then call a technician by phone. This has changed."

Dr. Haipeng Dong, Deputy Director of the Radiology Department

Challenge

Reduce downtime of medical equipment

Healthcare engineering

• The digital fleet management portal LifeNet offers real-time data on equipment status via a web interface and the possibility to transmit failures electronically to the Siemens support desk

Reputation

Avoid loss of patient trust

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Patient Outcome

Provide optimized time-to-

treatment in emergency cases

What if you could get financing, equipment, and service from one source?

Financing & Managed Equipment Services

Ommelander Ziekenhuis Groningen (OZG) Groningen, Netherlands

"Thanks to their knowledge of what comparable hospitals work with in terms of equipment they gave us good advice... It's from these discussions that the added value comes. And Siemens is clearly in the relationship for the long-term."

Rinze Visser, director of Finance and Procurement at OZG

Challenge

Banks are reluctant to fund both new buildings and new equipment

Healthcare engineering

A solution was developed:

Overhead Burden

Keeping capital costs low

• To cover the installation, management, maintenance, and regular replacement of the relevant medical equipment.

Value contribution

Financing project, out of a total investment of 110 mio € Constant technology updates a upgrades for the tenure of the contract

Siemens shares the responsibilities and risks

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Mandatory regular technology service and its documentation

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What if you could improve patient outcome while increasing overall profitability?

Rush University Medical Center Chicago, IL, U.S.

"Jointly with Siemens Healthcare we uncovered potential for cost reduction, bringing the cost per stroke case down by 11.2%."

Wendy Stark-Riemer, MHA Neurosciences Service Line Administrator

Challenge

Improve outcome and quality of life for stroke patients

Optimize processes to shorten door-to-needle times

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Increase overall profitability

Healthcare engineering

- Support during the planning and construction phase. Site planning taking into account process efficiency aspects and on-site coordination via dedicated project manager
- · Consulting for optimization of clinical processes and workflows
- State-of-the art imaging modalities to advance clinical capabilities and drive reputation
- Asset and fleet optimization via IT analytics to standardize quality of care and ensure maximized returns

Value contribution

-27%

-11.2%

Reduction in the degree of severity of symptoms at discharge

-33%

Reduction in door-to-needle time

Reduction in cost per case while number of cases increased by 15.1%

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What if you could turn CAPEX into OPEX?

William Osler Health System Ontario, Canada

"We now have a great partner who can help us to look at best practices, best workflow and optimal outcomes for patients."

Joe Fairbrother, MD, Medical Director

Challenge

Cut costs while continuing to deliver the highest standard of care and better treatment results Replace obsolete systems while not having the annual budget

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Healthcare engineering

- Procurement, replacement and maintenance of some 190 vendor-neutral diagnostic imaging equipment items for radiology and cardiology
- Financing and clinical solutions, professional services, room renovations, training for clinical users as well as onsite technical support

Value contribution

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What if you could expand your clinical capabilities while saving costs?

Managed Equipment Services

Zaans Medical Center (ZMC) Zandaam, Netherlands

"The utilization management and project management systems have helped us reach more productive results and efficiency through better response and resolution times."

Martin Borggreve, Head of Radiology (right)

Challenge

Obtain state-of-the art equipment to improve clinical capabilities and offer new examinations

Healthcare engineering

13-year partnership contract covering

- Provision of state-of-the-art medical technology
- Maintenance services, upgrades and replacements
- On-site operational management
- Solutions for lean clinical workflow
- Contractual basis for financing a new hospital building

Value contribution

+100

Additional patients examined

per month in CT

99.6 %

Process Efficiency

Optimize processes and

improve operational results

System uptime exceeds agreed levels

€ 135,000

compared to traditional procurement

The results by Siemens' customers described herein are based on results that were achieved in the customer's unique setting. Since there is no "typical" hospital and many variables exist (e.g. hospital size, case mix, level of IT adoption) there can be no guarantee that other customers will achieve the same results.

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